



## Utility Service & Utility Billing Information

### Electricity Service

Electricity service for your unit can be established by contacting Flathead Electric at (406) 751-4483. Please be sure they have your billing address on file for mailing of monthly statements directly to you for payment.

### Garbage Service

Monthly billing for your garbage pickup is centralized through the HOA and charged to you on your monthly dues statement. Please note that all residents of the City of Whitefish are required to pay for garbage pickup as a City-contracted service, so owners cannot opt-out of the service. To arrange for the delivery of your trash bin, please send an email to [aclements4@republicservices.com](mailto:aclements4@republicservices.com) at Republic Services to coordinate the delivery with your scheduled move-in date. Your account will be charged monthly for the service upon the closing of your unit regardless of when your can is delivered. Garbage day is Friday and cans should be placed at the edge of your driveway for pick up. When not at the curb, garbage cans must be stored in your garage. Please call Republic Services at (406) 862-4381 for any service-related questions.

### Domestic Water & Sewer

The City of Whitefish bills the HOA for monthly water and sewer fees for the prior month. The billing includes a base domestic water and sewer flat rate based on the size of the meter serving the building. This base fee is divided equally between the units that make up your building. Your individual household water usage is tracked with a sub meter installed in your unit and you are charged a per gallon rate for the water used for the same billing period. Just like your cable or telephone service, if you are away on vacation for a month, the base water/sewer service to your residence still applies. This base service fee pays for the infrastructure and management of the City water system. Irrigation of the community is separately metered and paid from the HOA Operating budget.

### Cable/Internet Service

The HOA contracts directly with Charter Spectrum to provide cable and high-speed fiber internet service to the property. You are charged for these services with your monthly HOA dues. To establish service to your unit, please follow the below steps.

- 1) Establish your personal account as a member of the Alta Views managed WiFi service by calling 1-833-697-7328. Let them know you are calling about setting up your cable and managed WiFi service and provide your address using the format here → ("83 Elderberry Loop, Unit A") and make arrangements for the delivery of your TV set top box if it is not already in the unit.
- 2) Select any additional services as desired (basic service includes ONE cable box delivering the Charter/Spectrum "TV Select" service package, and managed WiFi Internet service) billed monthly with your HOA dues. Download the Spectrum App to your smart TVs for service without a cable box. We recommend that you set up your account right away as reimbursement to the HOA for the service begins with the closing of your unit regardless of when you set up your account. To avoid interruption in service, please be sure to pay your dues on time!
- 3) There is a guest network available in the community so owners do not have to share their personal credentials with guests. To connect to the guest network, look for "Alta Views Guest" and sign in with AltaViews123 as the password.

*\*\*Please note, the white WiFi equipment located on the living room wall is the property of the HOA. If you move or sell your unit, the cable tv equipment must be returned to the Kalispell Spectrum store, but the WiFi modem is to stay behind. Any expenses incurred by the HOA for the replacement of missing equipment will be charged to the previous owner.*

857 Grand Drive – Bigfork, MT 59911

Phone: (406) 837-4536 – Email: [support@montanahoa.com](mailto:support@montanahoa.com) – Web: [www.altaviewswitefish.com](http://www.altaviewswitefish.com)



## Local Services & Telephone Numbers

Alta Views Townhome Association  
 857 Grand Drive  
 Bigfork, MT 59911

Contact	Address	Phone Number
<b>Montana Community Management (HOA Manager)</b>		
		406-837-4536
Billing & Non-urgent Inquiries:	<a href="mailto:support@montanahoa.com">support@montanahoa.com</a>	406-837-4536
Non-Emergency After Hours Assistance:	<a href="mailto:afterhours@montanahoa.com">afterhours@montanahoa.com</a>	
<b><u>Utilities Contacts</u></b>		
<b>Electricity</b>		
Flathead Electric Co-op	2510 Hwy 2 E - Kalispell	1-406-751-4483
<b>Telephone Service*</b>		
Charter Communications		1-877-273-7626
CenturyLink		1-800-201-4099
<b>USPS Postal Service:</b>		
Whitefish USPS Office	424 Baker Ave	<b>Note: The Whitefish USPS can assign you to a mailbox in the community. Mailboxes are located on Silverleaf Drive.</b>
<b>Fire Department</b>		
Emergency		911
Non-Emergency		1-406-863-2481
<b>Police Department</b>		
Emergency		911
Non-Emergency		1-406-863-2420
Animal Control (barking, off-leash, or waste)		1-406-863-2420
<b>Hospital</b>		
North Valley Hospital	1600 Hospital Way	1-406-863-3500
<b>Newspaper</b>		
Whitefish Pilot		1-406-862-3505
Daily Interlake		1-406-755-7000
<b>Garbage Service</b>		
Republic Services	<a href="mailto:aclements4@republicservices.com">aclements4@republicservices.com</a>	1-406-862-4381
<b>Schools</b>		
Whitefish School District	2 <sup>nd</sup> & Spokane Ave	1-406-862-8600
Muldown Elementary	1500 7 <sup>th</sup> St	1-406-862-8620
Central School	2 <sup>nd</sup> & Spokane Ave	1-406-862-8650
Whitefish High School	4 <sup>th</sup> & Pine Ave	1-406-862-8600
<b>Voting</b>		
Montanan Secretary of State	<a href="http://www.flathead.mt.gov/election">www.flathead.mt.gov/election</a>	1-888-884-8683

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